



Bids and Awards Committee

**SUPPLEMENTAL/BID BULLETIN NO. 1**  
(October 29, 2021)

**(Procurement of Supply and Delivery of ICT Equipment, Services, and Software for NCIP Communication Center)**

This Supplemental/Bid Bulletin No. 1 is issued to clarify, modify, or amend items in the Bid Documents. This shall form an integral part of the Bid Documents.

ISSUE/S	CLARIFICATION/ADDENDUM/MODIFICATION
<b>LOT 1 concerns</b>	
For the software, is NCIP amenable for a serverless software deployment for a stronger security set up?	NO. The Procuring Entity (NCIP) prefers physical set up as this will ensure that NCIP will get hold of and ensure the security of its system.
Are the requirements stated in the bid documents for the software only the minimum?	YES. The requirements indicated in the bid documents are the minimum, and the NCIP welcomes offers for higher specifications.
Delete Engineer's certification (i.e Linux Professional Institute Certification (LPIC), Red Hat Certified Engineer (RHCE)) with relevance to the platform must be issued by an association recognized internationally	Said specification is now modified to only <b>“Database Certification.”</b>  Further, the following are <b>DELETED</b> , thus, no longer part of the specifications under Lot 1: <ul style="list-style-type: none"> <li>• Engineer’s Certification</li> <li>• Ethical Hacking Certification</li> <li>• Blockchain Certification</li> <li>• Incident Handling Certification</li> <li>• Project Management</li> <li>• Vendor must have developed its own anti-DDOS solution.</li> </ul>
What does “Different <u>touch points</u> of ticket submission” mean?	It is part of the system features to be used by the user in relaying/reporting an alert through SMS, phone calls, videocalls or electronic mail.
What does “Responder Application” mean?	The responder application is not a separate application. It is supposed to be a component module of the software being procured.
What does “asset management” mean?	Asset Management Application, refers to the module that monitors the assets of the government agency, in this case NCIP, in responding to emergency situations in Ancestral Domain Areas. In effect, it would be an inventory of NCIP assets in the inventory, or deployed. At any one time, the Asset Management must show the inventory of NCIP. What and what assets are on-hand. Likewise, it must show/monitor assets deployed or issued to NCIP units or stakeholders.

<p>Trial period for the whole of one month</p>	<p>NCIP maintains this requirement. To clarify, trial period shall commence after receipt, inspection and acceptance of delivery of the system. It shall exclude the period of time within which to complete installation. Trial Period, refers to the period wherein the whole system will be tried and tested. A period when defects and bugs are corrected and made operational.</p>
<p>The Software should be tried and tested for at least 5 years and with latest upgrades</p>	<p>This requirement is modified to: The Software should be tried and tested for at least 3 years with Certification from at least 3 government agencies or companies attesting that the system delivered is efficiently running after installation. It was agreed during the meeting that we will require bidders to submit a Certification from Government Agencies/Companies who are using the system for the past 3 years.</p>
<p>Date of manufacture for the Hardware should be the current year</p>	<p>This requirement is now modified to read as: Date of manufacture for the Hardware should be the delivery year or the latest model of the previous year in the absence of available model manufactured during the year of delivery.  "Current Year" was replaced with "Year of Delivery or if not, the latest version of the previous year.</p>
<p>How many numbers of SMS to be sent and received (SMS capacity)?</p>	<p>500,000 SMS capacity for one year for free.</p>
<p>After migration services (transferring to cloud)</p>	<p>No need to migrate the system to cloud. NCIP will maintain the server itself and the system.</p>
<p>Lifetime support for software</p>	<p>This specification is amended to now read as: "Guaranteed support for software compatibility with the latest released technology or platform (i.e. operating system) for maximum of 10 years."  Guaranteed support includes product installation services, installation of product updates, migrations for major releases of software, will be supported for a period of 3 years since purchased.  Then 5 years maintenance applies to every software version, which includes bug fixes, maintenance releases workarounds, and patches for critical bugs.  • At most of 10 years technical support in troubleshooting system defects, that cannot be fixed by NCIP IT Personnel.  Any change or modification that is requested by the NCIP which is outside the functionalities stated in the bid documents/specifications is not covered by the guaranteed support. Hence, expenses/costs pertaining thereto shall be shouldered by the NCIP. On this note, the submission by the NCIP of systems change request to the winning supplier/bidder shall suffice to start the requested service change.  The guaranteed support shall only pertain to the software, thus, support to hardware is not included.</p>

Storage Controller: HPE Smart Array P408i-a SR Gen10 Ctrlr (RAID 0, 1, 5, 10, 50, 60)	This specification is now amended to read as: Storage Controller: RAID 0, 1, 5, 10, 50, 60  This specification also applies to the Storage Controller specification for Lot 2.
Power Supply: (1) HPE 500W Flex Slot Platinum Hot Plug Low Halogen Power Supply Kit	This requirement is modified to: Power Supply: At least 500 W  This specification also applies to the Power Supply specification for Lot 2.
USB Port: Up to 5 total: 1 front, 2 rear, 2 internal (secure), 2 optional USB 2.0 front via Universal Media Bay	This requirement is changed to: USB Port: Minimum of 3 USB ports  This specification also applies to the USB Port specification for Lot 2.
<b>LOT 2 concerns</b>	
As regards Video Wall /Smart TV with wall mount, what is the dimension of the vessel to vessel?	The dimension of the bezel to bezel is ultra-narrow 0.44mm - 1.2mm bezel.
Floor plan (Lay out) of the videowall	Please refer to the attached NCIP Communication Layout Plans.
What does 1 set Stereo Sound System include?	It includes 1 set of active speakers (left and right channels) that has a built-in amplifier. FM function is now optional.
<b>LOT 3 concerns</b>	
<b>CCTV</b> • HD 16 CH 1080P DVR	This specification is now amended as: “HD 16 CH 1080P DVR or better.” All other specifications under CCTV remain.
<b>OTHER CONCERNS raised</b>	
Per lot basis?	Yes, the submission of bids is per lot basis but the whole bidding is conducted at one time. Bidders may submit bid/s for lot 1 or lot 2 or lot 3 or for all of the lots.
Can a bidder submit supporting documents like single largest contract for delivery of ICT equipment or supplies to bolster its bid for Lot 1 (delivery of system)?	NO. All supporting documents like single largest contracts for Lot 1, or Lot 2, or Lot 3 should be related to or similar to that being offered a proposal.  Supporting documents for hardware should not be submitted to support bid for software.
Date of ocular floor inspection	November 4, 2021 (within office hours). Please do coordinate with Mr. Rafael Belisano for any arrangement through (+63) 9190749050.
Delivery period of 30 days from receipt of notice to proceed	As discussed during the meeting, NCIP retains this requirement. Delivery of the goods and services shall be within 30 days after receipt of Notice to Proceed/P.O. as it will affect the installation period and testing period of all the components of the NCIP Communication Center, thus affecting the timeline of the project.

Reminders:

- Submission of bids will be **on or before November 15, 2021, Monday, at 9:00 AM.**
- Bidders shall sign all documents that need the signature of the authorized representative.
- Late bids shall not be accepted.

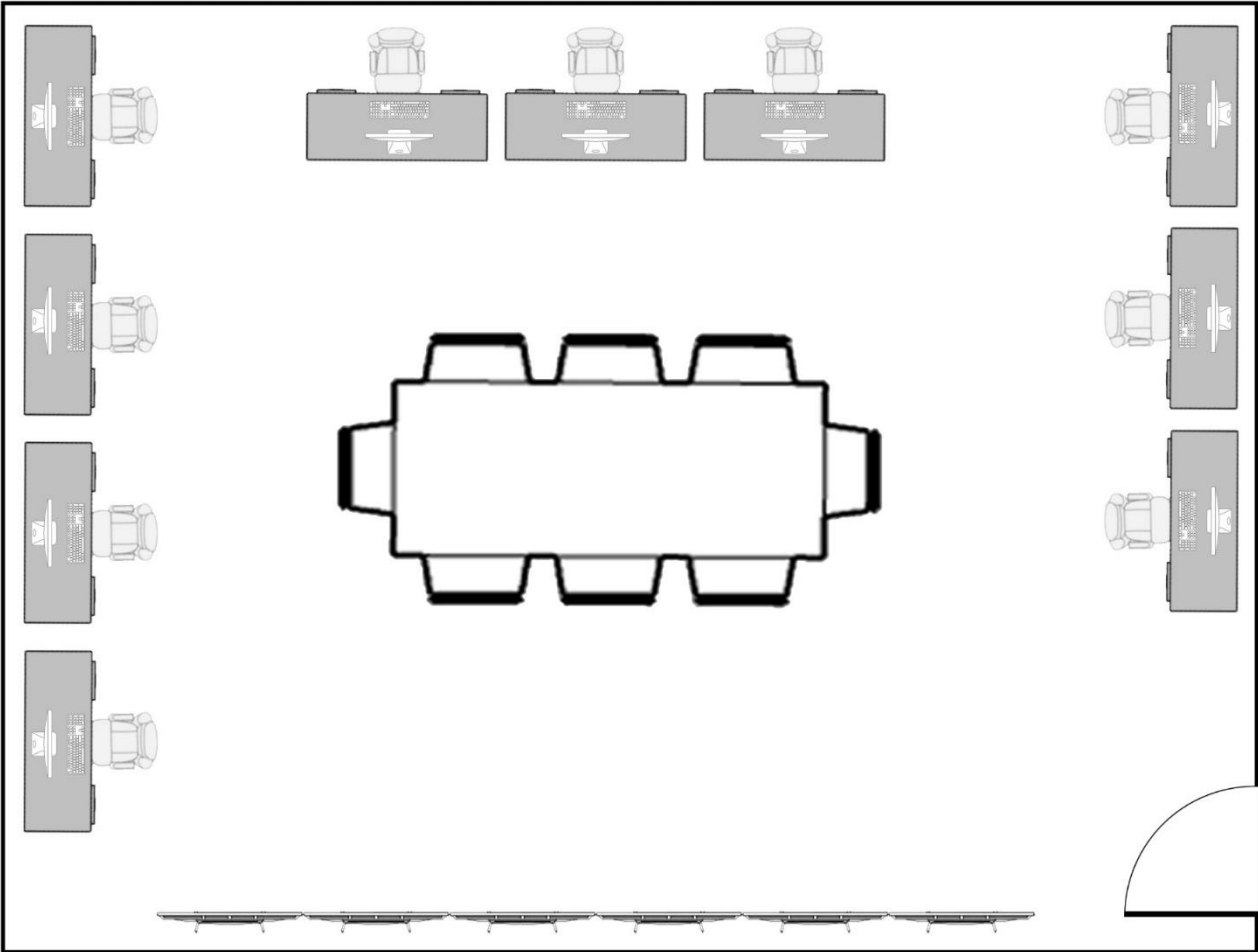
For guidance and information of all concerned.



**ATTY. CAESAR M. ORTEGA**  
BAC Chair

# NCIP Communication Center (Layout Plans)

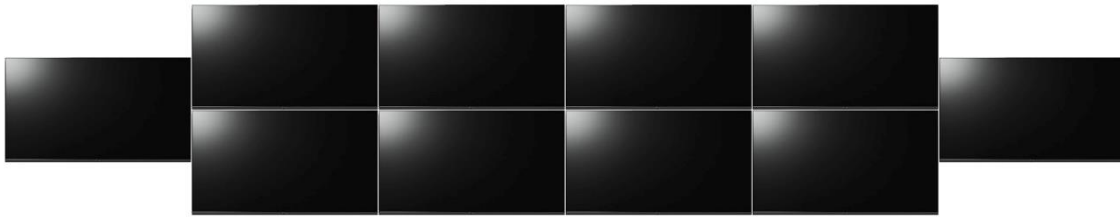
## Command Center Floor Plan



## Video Wall Arrangement

- Monitor size 65 inches

Front View



## Command Center Data Network Plan

- (Modular Jack/Faceplate location)

